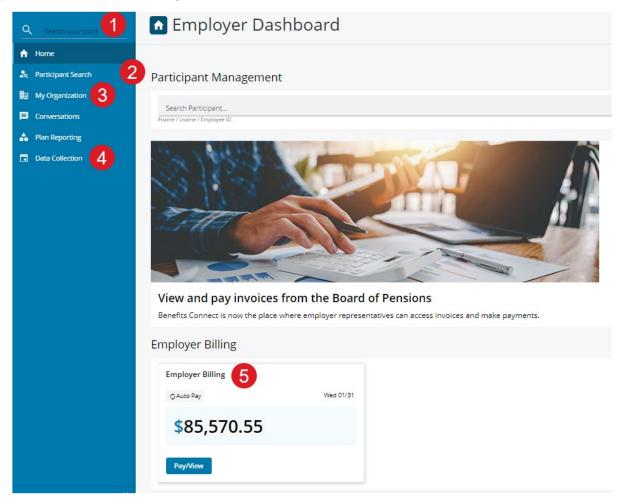


### HOMEPAGE OVERVIEW

This guide will walk you through the various features and tools available to you on the Benefits Connect website. Whether you are looking to access employee data and reporting, view and pay invoices, contact the Board, or report new employment or employment changes, **Benefits Connect** is your one stop for managing your organization's benefits offerings.



- **Blue Navigation Menu.** Quickly access participant search, organization information, secure message conversations with the Board, Employer Agreement, and data collection.
- **Participant Management.** Search to see employees' personal information, coverage, and employment information.
- **3** My Organization. View your registered representative users, participants, and Employer Agreements.
- **4 Data Collection.** View in-progress and complete data collections. Use data collections to submit updates to employment information, such as new hires, salary changes, and terminations.
- **5 Employer Billing.** Click the blue Pay/View button to review invoices and invoice history, and manage one-time or recurring payments.



### FINDING EMPLOYEE DATA

3

Benefits Connect has a streamlined interface to access employee data.

No. A Markan a Markana															6	•
Q Search your tools	Search Memb	ber														
A Home	Search	Q			Name	Ŧ	Status	Ŧ	EE#	٣	SIN/SSN	٣	Employer	Ŧ	Gender, Relation	Birth Date
🎄 Participant Search 🚹				<b>±</b> 3	Employee Name		Active		1234567		****1234		12345			2
Directory My Organization	Advanced Filters	2		±	Employee Name		Active		2345678		****5678		12345			
Conversations	First Name		+	+	Employee Name		Active		3456789		*****2345		12345			5
A Plan Reporting	Last Name			1	Employee Name		Active		4567891		****3456		12345			
Data Collection			+	1	Employee Name		Active		5678912		****7891		12345			
	Employee#	-	-	1	Employee Name		Active		6789123		*****9876		12345			
	SSN# (9 digits or last 4	4)		Dependent	Dependent Name		Eligible Depend	dent			****8765				Male Spouse	Jan 1, 1983
			+	+	Employee Name		Active		7891234		*****4321		12345			-
	Employer															
	Work Status Code Active	*														
	Search Dependents	))))														
	Q, Search															
	Clear															

- **1 Participant Search.** In addition to the employee search function on the homepage, use the Participant Search function found on the navigation menu.
- 2 Advanced Filters. Using the Participant Search function, find and look up employee data with one or many category filters. To view a full list of employees, select Active from the Work Status Group.

Select the blue icon to view employees' personal information, coverage, and employment information.



### **CONTACTING THE BOARD**

Through the Conversations feature in Benefits Connect, you can manage and initiate secure conversations with the Board.

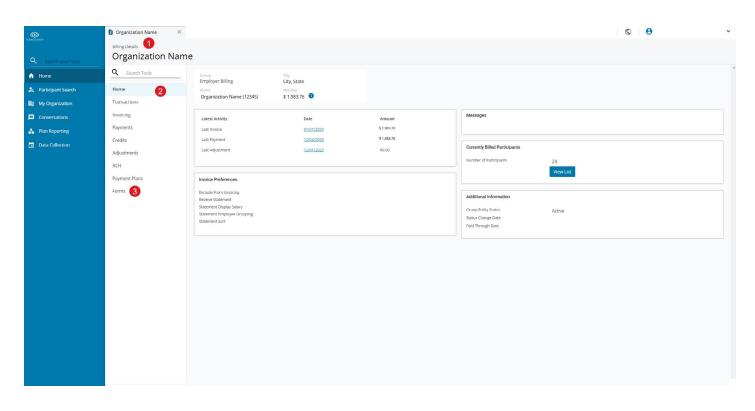
			S 8
Q Search your tools	Conversations		
A Home	Please choose an Organization: * Organization Name Refresh		3 Start New Conversation
A Participant Search			
My Organization	2 Ongoing Conversations Resolved Conversations		
Conversations	Recently Received: 0		
A Plan Reporting	No items to display		
Data Collection		Please select an ongoing conversation to view it's messages	
	Recently Sent: 3 Message Sent Date: Nov 2, 2023 Organization: Organization Name Topic: Other Subject: Test Conversation ID: EC23114 Message Sent Date: Oct 10, 2023 Organization: Organization Name Topic: Data Collection Subject: Help Conversation ID: EC23103		

- **Conversations.** Use the Conversations function on the navigation menu to send secure messages to the Board.
- **Ongoing Conversations.** See recently sent and respond to recently received communications with the Board.
- **3** Start New Conversation. Send a new secure message to the Board.



#### **BILLING HOME AND VIEW INVOICES**

See and manage your organization's invoices using Benefits Connect's easy-to-use interface, and view robust reporting and invoice details.



- **1 Billing Details.** View a snapshot of your latest activity, invoice preferences, currently billed participants, and more from your Billing Details home page.
- **2 Billing Navigation.** Access several tools to help manage invoices and payments, and view transaction reports.
- **3 Download Invoice.** Select Forms, then click Employer Billing Invoice to download a PDF of your monthly invoice.



### PAY INVOICES

Pay invoices quickly and efficiently through a one-time electronic payment or by setting a recurring payment.

Kanalari tanan	Organization Name ×					٢	<b>8</b> ~
Q Search your tools	Billing Details Organization Name						
A Home	Q Search Tools	Group Employer Billing	City City, State				
Search	Home	Name Organization Name (12345)	Net Due				
By My Organization	Transactions	organization Name (12545)	÷ 1,505.70				
Conversations	Invoicing						
🏠 Plan Reporting	Payments	Payment Summary		Banking Information			2 Add New Account
Data Collection	Credits	Current balance \$ 1,983.76	Due date 01/31/2024	Bank Account Number	Bank Account Nickname	Account Holder	
	Adjustments	Last payment received \$ 1,983.76	Date received 12/04/2023	Bank Account Type	Bank Routing Number	Auto payment No	
	Payment Plans	Electronic payment history					
	Forms	Lieuunic payment history					3 Make one time electronic payment
		Transaction Date 1	Account Nickname [	Amount Paid [	Bank Account Number [	Auto payment [	Status ] Action

- **ACH.** Manage payment information by selecting ACH.
- **Add New Account.** Input payment details and set automatic payments.
- 3 Make one-time electronic payment. Pay your invoice and conveniently save your banking information for future payments. Note: Saving your banking information will not set a recurring payment.





Download PDF, Excel, or CSV reports to gain insight into your employees' benefits participation with Benefits Connect's plan reporting tools. Set date parameters and filters, and add or remove columns of data to refine your results to best meet your reporting needs.

Q Search your tools	Standard Reports	<b>Standard Reports</b> Each of these reports provides the ability to pre-filter the data based on several criteria. Once a report is run,										
A Home	the data can be further excluded, grouped, sorted and have formulas applied as required. Once manipulated,											
🔓 Participant Search	the data can then be downlo	oaded in a comma-delimited format that can be opened in Excel or as a read-only										
Directory My Organization	PDF file.											
Conversations	Report Description											
Plan Reporting	Employee Extract	2 This report includes employee demographic in the selection criteria as of date selected.										
🖬 Data Collection	Dependent Extract	3 This report includes dependent data in the selection criteria as of date selected										
	Benefit Extract	This report includes which employees are enrolled in a certain benefit(s) defined in the selection criteria as of date selected										
	Benefit Change Extract	5 This report contains details about the benefit changes that occurred during the requested time period										
	Contract Extract Report	6 Contract Extract Report										
	criteria, grid layouts and for	the ability to retrieve copies of reports previously run with all the selection rmats remaining intact. Each Standard Report provides a 'Save' link that when r for a Bookmark name to save the report under. The saved report can then be rk page linked below.										
	Report	Description										
	Private Bookmarks	Run and manage private bookmarked reports.										
	Public Bookmarks	Run and manage public bookmarked reports.										

**Plan Reporting.** View your employees' benefits participation and reports that support payroll deduction management.

- **2 Employee Extract.** This report includes employee demographic information.
- **3 Dependent Extract.** This report includes dependent data.

**Benefit Extract.** This report includes which employees are enrolled in certain benefit(s) and related employee and employer monthly and annual costs. This report is particularly useful when setting up payroll deductions, as applicable.

**5 Benefit Change Extract.** This report contains details about the benefit changes that occurred for enrolled employees during the requested time period, such as member life event changes or employment updates which may have led to a member's change in benefits elections.

6 **Contract Extract Report.** View your Employer Agreement benefit groups, sub groups, and employer contributions for each coverage level of benefits offered.



#### **REPORT NEW EMPLOYMENT AND CHANGES**

If you need to report new employment or employment changes, Benefits Connect offers a streamlined data collection feature.

												~
	Data	Collec	tions									
Q Search your tools	My	My Data Collections										
✿ Home	-											
🔏 Participant Search												C
Different My Organization		2		Target Type	Ŧ	Configuration	T	Target Code	Ŧ	Name	Ŧ	Status
Conversations	+	1	:	Employer		Termination File		12345 - Organization Name		12345 - Termination File - 1		Initial Data Entry
🔒 Plan Reporting	+	1	:	Employer		Salary Change		12345 - Organization Name		12345 - Salary Change - 1		Validation Completed
Data Collection	+	1	:	Employer		Hire: Employees		12345 - Organization Name		12345 - New Hire: Employees - 1		Validation In Progress
	K.	• (	1	► H								1 - 3 of 3 item
<b>*</b>												3 Data Collection +

**Data Collection.** Update employment information quickly by clicking Data Collection from the left blue menu. You will need to know an existing employee's SSN (via Participant Search) or a new employee's benefit group and sub group ID (via Agreements found under My Organization).

2 Data Collection Details. Manage and view data collections by selecting the following icons: + / i

3 New Data Collection. Start a New Data Collection by selecting the blue Data Collection button found at the bottom of the page. Follow a data collection timeline of (1) Definition, (2) Data Entry, (3) Validation, and (4) Review to enter, check, and submit changes.

For comprehensive instructions on how to submit a data collection, refer to the **Data Collection Quick Start Guide** on pensions.org.