

For More Information

The Board of Pensions administers the Benefits Plan of the Presbyterian Church (U.S.A.), providing pension, healthcare, death, and disability benefits to qualifying members who serve, or have served, the PC(USA). The Board also provides financial and vocational grants through the Assistance Program.

This Overview summarizes a key element of the Board's plans, programs, or services.

Summary

For help with benefits-related concerns or questions, please call the Board Monday through Friday, 8:30 a.m. to 5 p.m. ET, to speak with a service representative.

The Board of Pensions Provider Information

Please call during hours listed for information and referrals.

Toll Free	800-773-7752 (800-PRESPLAN)
TTY	877-522-7948
Outside U.S.	215-587-7200
Fax	215-587-6215
Mail	The Board of Pensions of the Presbyterian Church (U.S.A.) 2000 Market Street Philadelphia, PA 19103-3298
Website	pensions.org
Email	memberservices@pensions.org

Physician and Hospital Information

Highmark Blue Cross Blue Shield
888-835-2959, M-F 8 a.m. to 5 p.m. ET
highmarkbcbs.com

Teladoc

Highmark Blue Cross Blue Shield
800-835-2362, available 24 hours

Behavioral Health and Substance Use Disorder

Highmark Blue Cross Blue Shield
888-835-2959, M-F 8 a.m. to 5 p.m. ET

Employee Assistance Program (EAP)

Cigna
866-640-2772, available 24 hours
cignabehavioral.com (employer ID: pcusa)

Prescription Drugs

OptumRx
855-207-5868, available 24 hours
optumrx.com

24-Hour Nurse Line

Highmark Blue Cross Blue Shield
888-835-2959

Dental

Aetna
877-238-6200, M-F 8 a.m. to 6 p.m. ET
aetna.com/docfind

Vision Program

VSP
800-877-7195, M-F 8 a.m. to 11 p.m. ET
Sat 10 a.m. to 11 p.m. ET
Sun 10 a.m. to 10 p.m. ET
vsp.com or vsp.com/choice (to find a participating provider)

Medical Assistance Outside the U.S.

BCBS Global
804-673-1177 (call collect from outside U.S.)
or International SOS Assistance Inc.
215-942-8226 (call collect from outside U.S.)
Before traveling, call the Board of Pensions at
800-773-7752 (800-PRESPLAN) for information.

Pre-Certification

Inpatient Hospital Admissions

Highmark Blue Cross Blue Shield
888-835-2959, M-F 8:30 a.m. to 7 p.m. ET
Sat-Sun 8 a.m. to 4:30 p.m. ET

Scheduled MRIs/MRAs and CAT Scans

Highmark Blue Cross Blue Shield
888-835-2959, M-F 8:30 a.m. to 6 p.m. ET

Behavioral Health and Substance Use Disorder

Highmark Blue Cross Blue Shield
888-835-2959, M-F 8:30 a.m. to 7 p.m. ET
Sat-Sun 8 a.m. to 4:30 p.m. ET

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Retirement Savings Plan

Fidelity Investments

800-343-0860, M-F 8:30 a.m. to 8:30 p.m. ET
fidelity.com/atwork

Service team for church treasurers and administrators:

800-917-4369, M-F 8 a.m. to 6 p.m. ET
Reference plan #57887

Church Consultants

The Reverend Kenneth Green

Synods of Lakes and Prairies and Lincoln Trails
215-587-7384
kgreen@pensions.org

The Reverend Dr. Douglas Portz

Synods of the Covenant and the Trinity (except Presbytery of Philadelphia)
215-587-7455
dportz@pensions.org

The Reverend Mark Frey

Synods of Alaska-Northwest, the Pacific, and part of the Synod of the Rocky Mountains (MT, WY)
215-587-7042
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The Reverend Dr. Clayton Cobb

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The Reverend Kevin Keaton

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kkeaton@pensions.org

