

The Board of Pensions administers the Benefits Plan of the Presbyterian Church (U.S.A.), offering retirement, healthcare, death, and disability benefits to qualifying members. The Board also provides financial and vocational grants through the Assistance Program.

## Summary

The Medical Plan covers medically necessary services provided to covered plan members and eligible family members traveling outside the United States through BCBS Global, International SOS (ISOS), or both — depending on whether you are active or retired.

## Eligibility

Active members and their eligible family members enrolled in Highmark Blue Cross Blue Shield have access to **BCBS Global**, a program available only to eligible BCBS members.\*

Active members and their eligible family members covered by the Medical Plan and retired members with coverage under the Medicare Supplement Plan are eligible for **International SOS**.

## BCBS Global

Active members enrolled in Highmark Blue Cross Blue Shield and their eligible family members may use BCBS Global for **medical attention** during an international trip, including

- inpatient hospital care (pre-certification required);
- outpatient hospital care and physician services; and
- locating recommended hospitals and physicians.

You may have to pay up front for outpatient and doctor care and for inpatient care not arranged through the BCBS Global Service Center. (Cash, traveler's checks, and credit cards typically are accepted.) You may submit a BlueCard Worldwide International Claim Form, with original bills, to the BCBS Global Service Center. (Download claim forms from [bluecardworldwide.com](http://bluecardworldwide.com).)

In most cases, if you receive inpatient care at BCBS Global hospitals you will pay only the out-of-pocket expenses you normally pay, such as deductibles and copayments. The hospital should submit claims on your behalf. In case of emergency, seek care at the nearest hospital, then contact BCBS Global or an ISOS assistance center.

If you need medical assistance outside the U.S., call the BCBS Global Service Center at 804-673-1177 (call collect from outside the United States), or visit [bluecardworldwide.com](http://bluecardworldwide.com). Pre-certification requirements apply.

\* Members enrolled in Triple-S or GeoBlue should contact their plans for information about covered services while traveling internationally.

## International SOS

International SOS provides a range of services, including

- pretravel advice to ensure health and safety;
- access to multilingual specialists who can assist in communicating with healthcare providers;
- emergency help, with medical evacuation if necessary; and
- medical advice, along with medical and dental referrals.

If you plan to travel outside the U.S., please contact the Board of Pensions beforehand to discuss available coverage, and carry the **membership number and emergency contact numbers** listed in the box below with you. (You must provide the membership number to access care through ISOS.)

If you need ISOS services, call the nearest assistance center (see list in the box below). Or, go to [internationalsos.com](http://internationalsos.com) to learn about **the ISOS app**, which provides medical and security information, by country. Get the app at <http://app.lk/sos-member>.

*This is not a full description of benefits and limitations of the plan. If there is any difference between the information presented here and the provisions of the Benefits Plan of the Presbyterian Church (U.S.A.), the plan terms will govern. Visit [pensions.org](http://pensions.org) or call the Board at 800-773-7752 (800-PRESPLAN) for a copy of the plan document.*

### International SOS member information

Member of the Benefits Plan, administered by The Board of Pensions of the Presbyterian Church (U.S.A.) **Membership Number: 11BCMA000136**

In the event of an emergency, please contact the nearest assistance center:

**Mexico, Central or South America**

Call Philadelphia, PA, collect: 215-942-8226

Fax: 215-354-2338

**Canada**

800-441-4767

**Europe, CIS (former Soviet Republic), Africa, or the Middle East**

Call London, England, collect: 44-20-8762-8008

Fax: 44-20-8748-7744

**Asia, Australia, or the Pacific Rim**

Call Singapore collect: 65-6338-7800

Fax: 65-6338-7611