

# For More Information

The Board of Pensions administers the Benefits Plan of the Presbyterian Church (U.S.A.), providing pension, healthcare, death, and disability benefits to qualifying members who serve, or have served, the PC(USA). The Board also provides financial and vocational grants through the Assistance Program.

This Overview summarizes a key element of the Board's plans, programs, or services.

## Summary

For help with benefits-related concerns or questions, please call the Board Monday through Friday, 8:30 a.m. to 5 p.m. ET, to speak with a service representative.

## The Board of Pensions Provider Information

Please call during hours listed for information and referrals.

|                     |   |
|---------------------|---|
| <b>Toll Free</b>    | 800-773-7752 (800-PRESPLAN)   |
| <b>TDD</b>          | 877-522-7948  |
| <b>Outside U.S.</b> | 215-587-7200  |
| <b>Fax</b>          | 215-587-6215  |
| <b>Mail</b>         | The Board of Pensions<br>of the Presbyterian Church (U.S.A.)<br>2000 Market Street<br>Philadelphia, PA 19103-3298 |
| <b>Website</b>      | pensions.org  |
| <b>Email</b>        | memberservices@pensions.org   |

### Physician and Hospital Information

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8 a.m. to 5 p.m. ET  
highmarkbcbs.com

### Teladoc

Highmark Blue Cross Blue Shield  
800-835-2362, available 24 hours

### Behavioral Health and Substance Abuse

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8 a.m. to 5 p.m. ET

### Employee Assistance Program (EAP)

Cigna  
866-640-2772, available 24 hours  
cignabehavioral.com (employer ID: pcusa)

### Prescription Drugs

OptumRx  
855-207-5868, available 24 hours  
optumrx.com/mycatamaranrx

### 24-Hour Nurse Line

Highmark Blue Cross Blue Shield  
888-835-2959

### Dental

Aetna  
877-238-6200, M-F 8 a.m. to 6 p.m. ET  
aetna.com/docfind

### Vision Program

VSP  
800-877-7195, M-F 8 a.m. to 11 p.m. ET  
Sat 10 a.m. to 11 p.m. ET  
Sun 10 a.m. to 10 p.m. ET  
vsp.com or vsp.com/choice (to find a participating provider)

### Medical Assistance Outside the U.S.

BlueCard Worldwide  
804-673-1177 (call collect from outside U.S.)  
or International SOS Assistance Inc.  
215-942-8226 (call collect from outside U.S.)  
Before traveling, call the Board of Pensions at  
800-773-7752 (800-PRESPLAN) for information.

## Pre-Certification

### Inpatient Hospital Admissions

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8:30 a.m. to 7 p.m. ET  
Sat-Sun 8 a.m. to 4:30 p.m. ET

### Scheduled MRIs/MRAs and CAT Scans

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8:30 a.m. to 6 p.m. ET

### Behavioral Health and Substance Abuse

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8:30 a.m. to 7 p.m. ET  
Sat-Sun 8 a.m. to 4:30 p.m. ET

## Retirement Savings Plan

### Fidelity Investments

800-343-0860, M-F 8:30 a.m. to 8:30 p.m. ET  
fidelity.com/atwork

Hotline for church treasurers:

800-917-4369, M-F 8 a.m. to 6 p.m. ET

Reference plan #57887

## Church Consultants

### The Reverend Kenneth Green

Synods of Lincoln Trails and Lakes and Prairies  
215-587-7384  
kgreen@pensions.org

### The Reverend Dr. Douglas Portz

Synods of the Trinity (except Presbytery of Philadelphia) and the Covenant  
215-587-7455  
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### The Reverend Mark Frey

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### The Reverend Dr. Allison K. Seed

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### The Reverend Dr. Clayton Cobb

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### Elizabeth M. Little

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### The Reverend Kevin Keaton

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kkeaton@pensions.org

