



# Benefits Overview

## FOR MORE INFORMATION

*The Board of Pensions administers the Benefits Plan of the Presbyterian Church (U.S.A.), providing pension, healthcare, death, and disability benefits to qualifying members who serve, or have served, the PC(USA). The Board also provides financial and vocational grants through the Assistance Program.*

*This Overview summarizes a key element of the Board's plans, programs, or services.*

### SUMMARY

For help with benefits-related concerns or questions, please call the Board Monday through Friday, 8:30 a.m. to 5 p.m. ET, to speak with a service representative.

### THE BOARD OF PENSIONS

#### PROVIDER INFORMATION

*Please call during hours listed for information and referrals.*

**Toll Free** 800-773-7752 (800-PRESPLAN)  
**TDD** 877-522-7948  
**Outside U.S.** 215-587-7200  
**Fax** 215-587-6215  
**Mail** The Board of Pensions  
of the Presbyterian Church (U.S.A.)  
2000 Market Street  
Philadelphia, PA 19103-3298  
**Website** pensions.org  
**Email** memberservices@pensions.org

#### Physician and Hospital Information

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8 a.m. to 5 p.m. ET  
highmarkbcbs.com

#### Teladoc

Highmark Blue Cross Blue Shield  
800-835-2362, available 24 hours

#### Behavioral Health and Substance Abuse

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8 a.m. to 5 p.m. ET

#### Employee Assistance Program (EAP)

Cigna  
866-640-2772, available 24 hours  
cignabehavioral.com (employer ID: pcusa)

#### Prescription Drugs

OptumRx  
855-207-5868, available 24 hours  
optumrx.com/mycatamaranrx

#### 24-Hour Nurse Line

Highmark Blue Cross Blue Shield  
888-835-2959

#### Dental

Aetna  
877-238-6200, M-F 8 a.m. to 6 p.m. ET  
aetna.com/docfind

#### Vision Program

VSP  
800-877-7195, M-F 8 a.m. to 11 p.m. ET  
Sat 10 a.m. to 11 p.m. ET  
Sun 10 a.m. to 10 p.m. ET  
vsp.com or vsp.com/choice (to find a participating provider)

#### Medical Assistance Outside the U.S.

BlueCard Worldwide  
804-673-1177 (call collect from outside U.S.)  
or International SOS Assistance Inc.  
215-942-8226 (call collect from outside U.S.)  
Before traveling, call the Board of Pensions at  
800-773-7752 (800-PRESPLAN) for information.

### PRE-CERTIFICATION

#### Inpatient Hospital Admissions

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8:30 a.m. to 7 p.m. ET  
Sat-Sun 8 a.m. to 4:30 p.m. ET

#### Scheduled MRIs/MRAs and CAT Scans

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8:30 a.m. to 6 p.m. ET

#### Behavioral Health and Substance Abuse

Highmark Blue Cross Blue Shield  
888-835-2959, M-F 8:30 a.m. to 7 p.m. ET  
Sat-Sun 8 a.m. to 4:30 p.m. ET

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## RETIREMENT SAVINGS PLAN

### Fidelity Investments

800-343-0860, M-F 8:30 a.m. to 8:30 p.m. ET  
fidelity.com/atwork

Hotline for church treasurers:

800-917-4369, M-F 8 a.m. to 6 p.m. ET  
Reference plan #57887

## CHURCH CONSULTANTS

### The Reverend Kenneth Green

Synods of Lincoln Trails and Lakes and Prairies  
215-587-7384  
kgreen@pensions.org

### The Reverend Dr. Douglas Portz

Synods of the Trinity (except Presbytery of Philadelphia) and the Covenant  
215-587-7455  
dportz@pensions.org

### The Reverend Mark Frey

Synods of Alaska-Northwest, the Pacific, and part of the Synod of the  
Rocky Mountains (MT, WY)  
215-587-7042  
mfrey@pensions.org

### The Reverend Dr. Allison K. Seed

Synod of the Northeast and Presbytery of Philadelphia  
215-587-7482  
aseed@pensions.org

### The Reverend Dr. Clayton Cobb

Synods of the Southwest, Southern California and Hawaii, and part of the  
Synod of the Rocky Mountains (CO, UT)  
215-587-7048  
ccobb@pensions.org

### The Reverend Dr. Edward Thompson

Synod of Mid-America  
215-587-7045  
ethompson@pensions.org

### T. Clark Simmons

Synod of South Atlantic and part of the Synod of Living Waters (MS, AL)  
215-587-7046  
csimmons@pensions.org

### Martha H. Reisner

Synod of the Mid-Atlantic (except NC)  
215-587-7049  
mreisner@pensions.org

### Elizabeth M. Little

Part of the Synod of the Mid-Atlantic (NC)  
215-587-7242  
elittle@pensions.org

### The Reverend Kevin Keaton

Synod of the Sun  
215-587-7044  
kkeaton@pensions.org

Benefits through the stages of your life.



THE BOARD OF PENSIONS  
OF THE PRESBYTERIAN CHURCH (U.S.A.)